

# Connect with a doctor without leaving home\*

# Thinking about going to the emergency room (ER) or urgent care?

For nonemergency\*\* issues, you can skip the lines and connect with a Texas Health Aetnaparticipating ER doctor in minutes with the **Texas Health Aetna ER Doc** app.

With it, you can chat with a local ER doctor or schedule a video visit. And it's available 24/7, so you or your family members don't have to miss time at work or school.

The best part? There's no cost for your virtual visit! Just instant access to a doctor to help you make the best decision for you.

<sup>\*\*</sup>You should always call 9-1-1 for medical emergencies. A medical emergency is an event that you reasonably believe threatens your or someone else's life or limb in such a manner that immediate medical care is needed to prevent death or serious impairment of health. A medical emergency includes severe pain, bad injury, a serious illness or a medical condition that is quickly getting much worse.



<sup>\*</sup>Access to the Texas Health Aetna ER Doc application is not included in all plans. To learn whether access to this application is included in your plan, please call the Member Services number on your ID card.

# At a glance

## Easy to use when you need it



## How do I access the Texas Health Aetna ER Doc app?

It's just a click away! Register for your **Texas Health Aetna ER Doc** app account by going to **TexasHealthAetnaERdoc.com** and completing the form.

Once you're registered, access the **Texas Health Aetna ER Doc** app on your computer at **TexasHealthAetnaERdoc.com** or on your mobile device by downloading the **Texas Health Aetna ER Doc** app from the App Store or Google Play™, so you can access it from anywhere.







### Get answers fast

The **Texas Health Aetna ER Doc** app provides access to local ER docs who can give you advice, may initiate your treatment, and can help with the next steps in your care plan.

It's a health care advisor at your fingertips — now available when and where you need it.

Apple and the Apple logo are trademarks of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc. Android and Google Play are trademarks of Google Inc.

The Texas Health Aetna ER Doc app is a healthcare communications platform developed and serviced by CirrusMD Inc. ("CirrusMD"). Texas Health Aetna has contracted with Acute Care Transitions, LLP ("ACT") to provide access to emergency medicine physicians in Texas through the app. CirrusMD, ACT and ACT physicians are independent contractors and are neither agents nor employees of Texas Health Aetna, its affiliates or plans administered by Texas Health Aetna.

Health benefits and health insurance plans are offered and/or underwritten by Texas Health + Aetna Health Plan Inc. and Texas Health + Aetna Health Insurance Company (Texas Health Aetna). Each insurer has sole financial responsibility for its own products. Texas Health Aetna are affiliates of Texas Health Resources and of Aetna Life Insurance Company and its affiliates (Aetna). Aetna provides certain management services to Texas Health Aetna. Self-funded plans are administered by Texas Health + Aetna Health Insurance Company.

This material is for information only. Health benefits and health insurance plans contain exclusions and limitations. Providers are independent contractors and not our agents. Provider participation may change without notice. We do not provide care or guarantee access to health services. Not all health services are covered. See plan documents for a complete description of benefits, exclusions, limitations and conditions of coverage. Plan features and availability are subject to change and may vary by location. Information is believed to be accurate as of the production date; however, it is subject to change. Physicians on the medical staff practice independently and are not agents or employees of the hospital or Texas Health Resources.

#### texashealthaetna.com



